

How to use FEFCU's Text Banking

Text Banking is the easiest way to access your FEFCU accounts.

Whether you have a smartphone or not, you will have access to your accounts in an instant!

To access FEFCU's Text Banking, you must have your phone number registered for Mobile Alerts - even if you do not receive Mobile Alerts. You can set up your cell phone number through Online Banking in the SELF SERVICE tab, PREFERENCES menu.

After enrollment, simply text a banking command to: 855.430.2370.

◀ TEXT BANKING COMMANDS ▶

MENU	See all Text Banking commands
BAL	Get balances
ACCT	List of eligible accounts
HIST	Get transaction history
TRAN	Transfer money between accounts
LOAN	Link to FEFCU's loan application page
WEB	Link to FEFCU's website
PHONE	Main FEFCU phone number
HOURS	Hours of operation for all offices
OPTOUT	Unsubscribe from Text Banking
START	Resubscribe to Text Banking

SmartPhone Users

1 SET UP Mobile Alerts

2 TEXT a banking command to 855.430.2370

Important Information

- Available 24/7
- FREE service from FEFCU
- Standard text and data rates may still apply
- View the full Terms of Service and Privacy Statement at www.fefcu.com



**FirstEnergy Family
Credit Union**

Helping Families Grow

Need help? Call 330.535.3611 with questions or to open an account.