

# How to use FEFCU's Mobile Alerts

## **Avoid surprises with text message alerts sent right to your phone.**

With FEFCU's Mobile Alerts, you can stay on top of your finances, deter fraud, receive account alerts on transactions and more!

### **Enable FEFCU's Mobile Alerts**

You must first enroll for Mobile Alerts through Online Banking. You will need to register your mobile phone number in the SELF SERVICE tab, PREFERENCES. Return to the SELF SERVICE tab and select MOBILE ALERTS to choose your alerts.

## **◀ MOBILE ALERT OPTIONS ▶**

**Deposit Transaction**— notification when a deposit is made to a savings or checking account for an amount > \$X.XX

**Electronic Transaction**— notification when an electronic transaction is made from a specific company

**High Balance**— notification when savings or checking account balance is > \$X.XX

**Loan Payment Due**— notification with loan account number on payment due date

**Loan Payment Late**— notification when loan payment is past due

**Low Balance**— notification when savings or checking account balance is < \$X.XX

**Withdrawal Transaction**— notification if a withdrawal is made from savings or checking account > \$X.XX (cash, transfer, debit card, ATM)

**Home Banking Login**— notification of logins

## **Be Alerted When**

- You have gone above or below a pre-determined balance
- Specific account activity has occurred
- A transaction above or below a specific level has posted
- Your loan payment is past due
- And more!

### **Important Information**

- Available 24/7
- FREE service from FEFCU
- Standard text and data rates may still apply
- View the full Terms of Service and Privacy Statement at [www.fefcu.com](http://www.fefcu.com)



**FirstEnergy Family  
Credit Union**

Helping Families Grow

**Need help?** Call 330.535.3611 with questions or to open an account.