



## APPLICATION

Please print, complete and mail the following application to apply for FEFCU online account access.

**Date**

**Account Number(s)**

1)

2)

3)

**First Name**

**Middle Name**

**Last Name**

**Address**

**City**

**State**

**Zip Code**

**Home Phone**

**Email Address**

Please add my email the FEFCU Email Announcement List



By submitting this application to the credit union, you certify that everything you have stated in this application is correct to the best of your knowledge. All submittals are subject to verification of the information provided. You understand that it is a federal crime to willfully and deliberately provide incomplete or incorrect information on applications made to Credit Unions insured by NCUA.

**Signature:** \_\_\_\_\_

**Please return this form to:**

**FirstEnergy Family Credit Union  
FEFCU Online  
39 E Market St Suite 202  
Akron OH 44308-2006**

DO NOT FILL OUT THE PASSWORD - YOU WILL BE PROVIDED A RANDOMLY GENERATED PASSWORD FOR YOUR LOGIN

**PASSWORD:**

When you receive your password, please proceed to the following directions to login to your account.

### Login Directions

Because we're committed to ensuring that your account is secure, we've structured Enhanced Security to prevent unauthorized account access in two important ways:

1. Enhanced Security displays your security image and personal phrase during login so you can confirm that you are accessing your credit union's valid website rather than an impostor website.
2. Enhanced Security allows you to register your computer with us to help us recognize your computer during login. If we are unable to recognize your computer, we will display a challenge question that must be answered before login can continue.

Completing the brief, 6-step enrollment process requires only a small investment of your time (10 minutes or less) but provides immediate, enduring security and peace of mind.

Step 1: Enter your account number and continue to the new password page

Step 2: Enter your password

Step 3: Select your Security Image

Step 4: Create your Personal Phrase

Step 5a: Select three challenge questions

Step 5b: Answer challenge questions

Step 5c: Register your computer

Step 6: First time users must change the password

Step 7: Add email address to account